



# Coercive control in the context of partner abuse: behavioural markers, assessment challenges, and interview approaches

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## ABSTRACT

Coercively controlling behaviours are highly prevalent in the context of intimate partner violence. However, coercive control often goes undetected because, unlike physical violence, it has not always been recognized as a criminal offence, is often perceived as less severe, and does not produce visible signs of physical violence. This paper outlines the importance of understanding what coercive control is, what coercive control looks like, why it is difficult to identify, and how investigative interviewing approaches can be employed to capture behaviours associated with coercive control when working with individuals who have engaged in partner abuse. Investigative interviewing approaches and motivational interviewing can help uncover coercively controlling behaviours that would otherwise be undetected by police and other justice-involved practitioners. Use of these approaches are illustrated to emphasize the importance of planning and preparation prior to the interview process, establishing rapport, and creating collaborative, non-adversarial relationships between the interviewer and the interviewee. These factors are likely to increase the quantity and quality of information gathered during the interview process, capture the nuances of coercive control, and reduce the likelihood that the interviewee will engage in controlling behaviours that could negatively impact the interview process.

**Key Words** Coercive control; partner violence; interviewing; psychological abuse; motivational interviewing; cognitive interviewing.

## INTRODUCTION

Intimate partner violence (IPV) is a pervasive issue. IPV represents 30% of all police-reported violence in Canada (Cotter, 2021), and a staggering 44% of women will experience some form of psychological, physical, or sexual IPV during their lifetime (Cotter, 2021). When IPV is defined, there is often a focus on the physical forms of IPV, rather than the non-physical forms of IPV like psychological or emotional abuse which are often seen as less severe (Koshan, 2023). However, there is substantial evidence that non-physical IPV is harmful on its own (Lohmann et al., 2024; Myhill, 2015) and is associated with increased IPV frequency and severity (Hardesty et al., 2015). This is particularly true in the case of coercive control.

Coercive control is a distinct form of IPV. Unlike situational couple violence, which is generally the result of specific conflicts that lead to violence by one or both partners

(Johnson, 2008), coercive control involves a pattern of behaviours aimed at exerting control over a target (i.e., victim or potential victim). Specifically, it involves a coercive demand (e.g., that the victim cease communication with friends and family) where the victim perceives the demand as negative and the demand is typically followed by a credible threat for non-compliance (e.g., victim will be harmed if they continue to talk to family members; Dutton & Goodman, 2005; Hamberger et al., 2017). As coercively controlling behaviours may not involve physical violence and reflect an overall pattern of behaviour rather than a single incident, it can be difficult to detect by friends, family, and authorities (Gill & Aspinall, 2020). Despite being difficult to spot, identifying the presence of coercively controlling behaviours in partner abuse situations has important implications. This paper outlines how existing evidence-based interview approaches can offer strategies and processes that can effectively draw out disclosures of coercive control from those who perpetrate IPV.

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## THE IMPORTANCE OF IDENTIFYING AND ASSESSING COERCIVE CONTROL

Only recently has greater attention been given to coercive control and this is in part due to consistent findings that coercively controlling behaviours are prevalent in intimate partner relationships, have significant psychological consequences, and are risk factors for further violence.

### Prevalence

Within the context of IPV, coercive control has consistently been reported to be prevalent in such relationships. For instance, a study conducted by Breiding et al. (2014b) found that, while 31% of women reported having experienced physical violence by an intimate partner in their lifetime, nearly 40% experienced at least one act of coercive control. Of relationships that involved physical or sexual violence, an overwhelming majority (95%) of partner-victims experienced some form of coercive control (Myhill, 2017). One study conducted in India (Kanougiya et al., 2022) reported that 48% of ever-married women had experienced coercive control in the last 12 months. These studies reveal that non-physical forms of abuse like coercive control is prevalent in the majority of IPV cases and in many partner relationships where IPV is not reported. Hence, there is a need to both identify and assess the nature of the coercive control within an abusive relationship.

### Negative Consequences

Further adding to this need is the association between coercive control and negative psychological outcomes, as well as severe physical abuse – both have been well documented. A recent meta-analysis found that experiencing coercive control was positively correlated with post-traumatic stress disorder as well as depression (Lohmann et al., 2024). Myhill's research (2015) indicates that victims are 2.5-times more likely to experience mental or emotional problems compared to those who had experienced situational violence, even when controlling for physical violence severity, and they are more likely to experience more severe forms of IPV. The presence of coercive control has been found to be associated with an increased risk for victims to experience other forms of IPV, including emotional, physical, and sexual abuse (Kanougiya et al., 2022). A later study published by Myhill (2017) found that victims who experience coercive control in conjunction with physical violence sustained more serious and frequent bodily injuries, such as internal damage and broken bones or teeth. Coercively controlling behaviours have also been found to be associated with severe, sub-lethal forms of IPV including strangulation and use of weapons (Myhill & Hohl, 2019), with nearly 74% of IPV cases including non-fatal strangulation involving coercive control as well (Bendlin & Sheridan, 2019).

### Elevated Risk for Violence

Increased risk of harm is particularly concerning for women leaving coercively controlling relationships, as they are at an increased risk for violent acts and harassment, experience a greater frequency of violent acts, report higher levels of fear during and after their relationship ends, and perceive a higher level of future threat (Hardesty et al., 2015). Some studies have even found that those who experience coercive control alone, rather than in conjunction with physical violence, may

experience more fear after separation (Crossman et al., 2016). In fact, coercively controlling behaviours are more likely to persist following separation (Myhill, 2015), and such behaviours have been found to be associated with an increased risk for IPV recidivism (Hilton et al., 2023). Others have suggested that the presence of controlling behaviours may be a better predictor of intimate partner murder than merely the presence of past physical violence (Johnson et al., 2019; Regan et al., 2007), and consequently identifying coercive control has important implications for interventions and safety planning.

### Summary and Current Legal Context

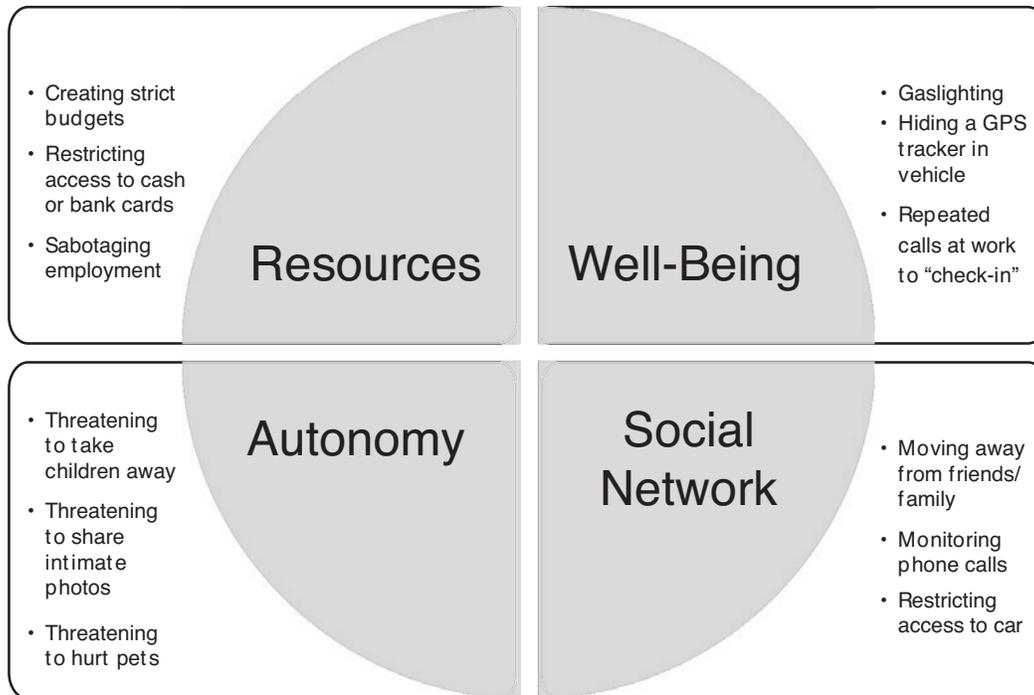
In sum, the presence of coercive control presents as a strong indicator of a pattern of persistent and severe IPV and is associated with an increased risk of physical and psychological harm for the victim. More recently, it has become even more crucial to identify the presence of coercively controlling behaviours in Canada where coercive control will likely become a chargeable offence in the criminal code (Hilton & Jung, 2023), similar to other countries, such as the United Kingdom, Ireland, and New South Wales where coercive control has been criminalized (see Giesbrecht, 2024). Canada's House of Commons has passed Bill C-332 in its third reading, which will make coercive control a criminal offence, and at the time of writing, Bill C-332 is under review by the Canadian Senate. Hence, processes to specifically assess and identify the presence of coercive control, beyond IPV behaviours that involve physical and sexual assault, are imperative.

## DEFINING COERCIVE CONTROL

Stark and his colleagues (Stark, 2009; Stark & Hester, 2019) have written much about what coercive control in abusive intimate relationships may look like, and there is a plethora of questionnaire-type tools published (Hamberger et al., 2017). More generally, coercive control can comprise a variety of behaviours with the intention of trying to gain control of the victim by exploiting their resources, depriving them of their autonomy and well-being, and interfering with social supports, thus making the victim dependent upon their abuser for their practical and emotional needs and remain in the abusive relationship (Stark, 2009). These behaviours increase or capitalize on vulnerabilities present in the victim. There are too many features, exemplars, and measures of coercive control to review. So, to provide a more parsimonious description, the following deconstructs coercive control into four essential categories of behaviour: controlling the victim's resources, manipulating their well-being, controlling the victim's social network, and using power and threats to control the victim's autonomy (see Figure 1).

### Control of Resources

Controlling the partner's finances or resources to maintain independence may be one objective of the abusive partner. Breiding et al. (2014a) reported that 75% of female IPV victims reported that their partner kept them from having their own money. This could involve limiting their access to bank accounts, paychecks, or employment. The use of the term "economic control" provides a broader definition of this objective and refers to monitoring and restricting a partner's use of and ability to acquire economic resources



**FIGURE 1** Domains of coercive control in the context of IPV. IPV, intimate partner violence.

(Postmus et al., 2020; McKay White & Fjellner, 2022), which may include making victims dependent on their abuser for resources to meet their practical needs (e.g., food, hygiene products), or sabotaging employment (i.e., interfere with victims’ ability to keep a job or obtain one).

### Manipulate Well-Being

Coercive control may involve limiting the victims’ autonomy or worsening their well-being (Stark, 2009). This can be executed in a variety of ways, such as reproductive coercion (e.g., prevent victim from using contraception, force abortions or hide pregnancies, or prevent from terminating unwanted pregnancies; Buchanan & Humphreys, 2020) or religious coercive control (e.g., prevent from participating in religious ceremonies, use religious doctrine to regulate their clothing, modesty, or sexual relations; Mulvihill et al., 2022). In addition to limiting autonomy, abusive partners may also engage in emotional manipulation tactics that aim to reduce the victim’s well-being. Gaslighting (American Psychological Association, n.d.) is a form of abuse where the abusive partner challenges the victims’ perceptions of themselves and the world around them through insults, accusations, and manipulation (e.g., accused of being crazy, overly emotional, stupid, selfish, or unattractive), which leads them to doubt their own abilities, perceptions, and mental stability (Klein et al., 2023). It is commonly experienced by IPV victims as shown in a study conducted by Kim et al. (2023) where 54% reported experiencing gaslighting tactics.

### Control Social Network

Coercively controlling the victim’s social life and support by interfering with their social connections leads to victims becoming overly reliant on their abusers for social and emotional support, to making it difficult for them to leave the rela-

tionship, to it being unlikely that the abuse in the relationship will be detected, and to reducing the victim’s resilience (Stark, 2009). Coercively controlling partners may keep victims from family and friends, limit access to a cell phone or the Internet, or physically isolate them by moving away. Using technology to surveil victims has become a commonly reported tactic (e.g., cameras installed around the house, tracking apps on victims’ phones, breaching victims’ password security to monitor e-mails and text messages; Douglas et al., 2019).

### Control Autonomy

An abusive partner may use direct and indirect threats to ensure their victim complies with their demands. Direct threats could involve explicit threats to physically harm the victim or those close to them like friends, family, children, and pets (Breiding et al., 2014a) or reliance on the victim being fearful that the abusive partner will repeat violence toward them or to others (Dutton & Goodman, 2005). Non-physical direct threats could include behaviours that have other consequences for the victim, such as threatening to share intimate photos or videos to friends and family (Henry et al., 2022), to have children taken away (Hay et al., 2023), or to have them deported (Alsinai et al., 2023). Non-direct threats can target victims’ specific vulnerabilities, such as their attachment to their family, friends, or neighbours (e.g., threats to harm them) or their mental state (e.g., pushing them to abuse substances, admitting them to a mental health facility; Dutton & Goodman, 2005).

### Summary

These four domains highlight that coercive control is a form of abuse that cuts across nearly all domains within a victim’s life. It includes both covert and overt behaviours, both inside

and outside the household, and the individual perpetrating coercive control with their partner has many objectives in their pursuit of control over them. Coercive control reflects a pervasive pattern of abuse, and unfortunately, there are still myriad barriers preventing its detection.

## DIFFICULTIES IDENTIFYING COERCIVE CONTROL

Despite coercive control being highly prevalent and reflecting a distinct pattern of abusive behaviour, it often remains undetected and undocumented. This is problematic given that coercive control will soon become a criminal offence in Canada (Bill C-332, 2024; Giesbrecht, 2024). At the current time, coercively controlling behaviours are not recognized by some countries, including Canada (Gill & Aspinall, 2020). In Canada, the passing of Bill C-233, known as Keira's Law, which led to standardized training for judges on partner violence and coercive control, has begun a strengthening of laws around coercive control in partner-abusive relationships (Bill C-233, 2022). Until coercive control is officially recognized in the criminal codes of all westernized countries, individuals who engage in these behaviours could be charged for other criminal code offences, such as criminal harassment, uttering threats, or mischief. However, these offences do not fully capture the nature and consequences of coercive control (Gill & Aspinall, 2020). As police and other justice professionals are likely to focus on specific chargeable incidents, they may fail to recognize the repeated controlling behaviours causing the victim psychological distress (Gill & Aspinall, 2020). Beyond the criminal justice system, there are also misconceptions about non-physical IPV and coercive control that can make it difficult to identify.

### Perceived as Less Serious

Although coercive control is associated with negative psychological outcomes and is associated with more frequent and severe IPV, it is still often perceived as less severe than physical violence (Koshan, 2023). Past research has shown that coercive control behaviours are unlikely to be detected by police unless there is physical violence present (Robinson et al., 2017), and that police were unlikely to arrest abusers who only engaged in threats or harassment (Myhill, 2015). It has also been found that as much as 86% of U.S. police officers agree that too many IPV calls are for verbal family arguments (McPhedran et al., 2017). This downplay of the severity of non-physical violence can lead police officers to see victims as childish for reporting coercive controlling behaviours (DeJong et al., 2008) and influence how they respond to disclosures, thus inhibiting victim reporting. Given this information, it should be unsurprising that 63.4% of women chose not to report their abuse because they did not think it was serious enough (Fanslow & Robinson, 2010).

### Oversimplified Solutions

Another barrier to identifying coercively controlling behaviours is that outside observers often only see simple solutions, such as leaving their abuser or reporting their abuse to police. Past research has found that 71% of U.S. police officers agreed that victims could easily leave their abusers if they wanted to (McPhedran et al., 2017), and that 50% of university

students believed that women decide on their own to stay in abusive relationships (Policastro & Payne, 2013). However, the reality is that leaving an abusive relationship is the most dangerous time for women, with 36% of intimate partner murder cases occurring after separation (Dobash & Dobash, 2015). There are also numerous other barriers preventing individuals from leaving abusive relationships, such as lack of social support or money, that are further exacerbated within coercive controlling relationships (Fanslow & Robinson, 2010). Reporting abuse also may not be an effective option for dealing with coercive control. Reports of coercive control in the absence of physical violence may never be properly recorded as IPV by police or other authorities (Robinson et al., 2017).

### Invisibility

Unlike physical violence which can produce visible bruising or welts, coercively controlling behaviours are intangible. It is necessary for victims or perpetrators to disclose their experiences for it to be properly detected. Many self-report measures of coercive control are also available (see Hamberger et al., 2017), but these are not commonly used outside of research. Many Canadian police officers report using a risk tool when addressing IPV at the time of investigation (Saxton et al., 2020), but items included in many risk assessment tools, such as the Ontario Domestic Assault Risk Assessment (ODARA; Hilton et al., 2004) or the Spousal Assault Risk Assessment Guide (SARA; Kropp et al., 1995), do not adequately capture coercively controlling behaviours. Furthermore, these tools cannot be used in the absence of physical violence. The invisible nature of coercively controlling behaviours and need to identify this as a pattern of behaviours, and not merely an instance in an index offence, are caveats to properly document or address coercive control.

## EVIDENCE-BASED INTERVIEWING APPROACHES

As coercive controlling behaviours are difficult to detect and associated with increased risk of physical and psychological harm to the victim, it is pertinent that interview techniques that increase the likelihood of truthful, accurate disclosures are used. This is exceptionally important given individuals who engage in IPV are motivated to suppress incriminating details to avoid or minimize punishment (Watson et al., 2022). Early research has shown that how an interview is conducted can greatly influence the quality and quantity of information gathered (Fisher et al., 1989). For example, interview techniques that were commonly used by Western law-enforcement agencies, before evidence-based approaches were introduced over the past couple of decades, have been found to entice witnesses to withhold information, only provide information when directly asked, provide short, abbreviated responses, as well as provide information they are unsure of (Geiselman & Fisher, 2014). Studies have shown that these ineffective and dated methods typically involved inadequate rapport building, many closed-ended or leading questions, and limited efforts to assist witnesses in recalling events (Fisher & Geiselman, 1992; Gudjonsson & Pearse, 2011; Milne & Bull, 1999; Vallano & Compo, 2011). Calls for reforming police investigative interviewing practices over the past few decades (Snook et al., 2010) have led to a movement

toward evidence-based approaches world-wide, resulting in expert-led protocol outlining principles on effective interviewing, also known as the Méndez Principles (Bull, 2023; Méndez et al., 2021). Fortunately, a number of interviewing approaches have been introduced over the past few decades that can effectively address the shortcomings of older and dated investigative techniques, and a few are described here (note this list is not exhaustive but briefly described to provide context for the core elements in the next section).

### Motivational Interviewing

One such approach is motivational interviewing (MI; Miller & Rollnick, 2023), which is seen as a collaborative approach and in some ways a more humane interviewing method than other dated investigative techniques used by the police (e.g., REID model; Inbau et al., 2011). Originally developed for treating those with addictions, MI aims to reduce ambivalence for change by drawing out clients' own motivations and ideas for change (Miller & Rollnick, 2023) and can be used in the context of police and other investigative interviewing contexts (Surmon-Böhr et al., 2020). MI is a directive approach, so its constructive and palpable approach can be useful to engage suspects, victims, and witnesses and offers a structure to training police officers on developing rapport with suspects in criminal investigations (Tedeschini & Jung, 2018). MI has clear components that are defined and guide this process (Miller & Rollnick, 2002, 2023) and has received empirical support in offender research on reducing recidivism (e.g., Anstiss et al., 2011). MI can facilitate working through denial, minimization, and victim blaming that is commonly seen among partner violent men (Scott & Straus, 2007; Smyth et al., 2024) and therefore can help to establish a working relationship with suspects.

### Cognitive Interview for Suspects

An approach that was developed to counter the shortfalls present in many commonly used police interview techniques is the Cognitive Interview for Suspects (CIS; Geiselman, 2012), which focuses on the psychological processes of memory and cognition, social dynamics, and communication, and recognizes that suspects may intentionally deceive interviewers and leave out information that is pertinent to the investigation. The CIS is based on the Cognitive Interview (CI), an interviewing protocol originally designed to facilitate more accurate and detailed memory recall from cooperative witnesses to crimes (Fisher & Geiselman, 1992). For this reason, CI and CIS were developed with an increased focus on gathering a larger volume of information, as this is more likely to uncover inconsistencies in the suspect's account (Satin & Fisher, 2019). Given that in the context of IPV, much of what is experienced may only be reported by the partner who is the victim, CI and CIS offer a way to bring to light these "invisible" behaviours of coercive control without diminishing the seriousness of the perpetrator's behaviour – much of which happens behind closed doors.

### Strategic Use of Evidence

Another approach is the Strategic Use of Evidence (SUE) technique (Granhag & Hartwig, 2015), which is a science-based approach that has been shown to be highly effective when

used in the context of investigative interviews with suspects (Hartwig et al., 2014). The underlying theory behind the SUE technique is that innocent individuals are generally forthcoming during interviews whereas guilty ones are inclined to be avoidant or use denials. Therefore, when investigators ask questions around key pieces of evidence without making the suspect aware they possess it, an innocent individual's account will be more consistent with the evidence. Conversely, the account provided by a guilty suspect, who obviously does not wish to expose themselves, will be more inconsistent with the evidence. Using the SUE technique can also cause guilty suspects to change their earlier statement(s) and/or attempt to give an innocent explanation for their inconsistencies because they realize the interviewer may be holding some incriminating evidence against them. For example, coercive control evidence may entail substantiation that the suspect downloaded a tracking application on the victim's phone, constantly sends texts while the victim is at work, or signed documents limiting the victim access to their bank account. SUE allows the investigator to raise discrepancies between what the individual says and evidence of coercively controlling behaviours and strategically use the evidence to challenge the suspect in an interview.

### SYNTHESIZING EVIDENCE-BASED APPROACHES TO CORE ELEMENTS

Utilizing one or more approaches would be a solid start. But given the challenges in identifying coercive control and gathering evidence or acknowledgement from the suspect, an integrated approach borrowing from these sound evidence-based interviewing approaches may increase the information gathered. MI, the CIS, and SUE techniques can be employed when interviewing individuals who have been violent toward intimate partners, in order to facilitate an assessment of coercive controlling behaviours in that relationship. The first half of this paper emphasizes that it is essential for investigators to know what coercive control looks like and why we should assess for such behaviours. When one's role is to interview suspects who have been accused of IPV, questioning them about their behaviour is not as simple as merely asking whether they have engaged in coercively controlling behaviours, in addition to asking about the accusation of physical abuse against their partner. Capturing these behaviours through an interview can be especially challenging. Learning from existing research on effective investigative interviewing and psychological assessments, we can identify many things to avoid. For instance, poor interviews often include the following elements: They are rushed, the interviewer engages in a disciplinary or confrontational approach, or there is no allowance for the interviewee to expand on anything that they have stated in their interview (see Kassin et al., 2010; Snook & Keating, 2011). On the other hand, effective interviewers put the interviewee at ease (e.g., MI uses a collaborative approach; Miller & Rollnick, 2023) and aim to gain as much information as they can from the interviewee without coercion or suggestion (e.g., CIS can lead to greater information; Geiselman, 2012). For victims and witnesses, it can be a struggle to identify coercive controlling behaviours or categorize them as offences (as opposed to

merely the suspect's problematic manners leading up to the physical incident; Fanslow & Robinson, 2010).

This section outlines core elements needed to be effective at information gathering. Although applicable to investigations of any reported crime, specific attention to coercive control will be the focus, especially in light of the challenges in capturing coercive control, as previously noted. These elements may be applicable to interviewing victims and witnesses, but given the challenge of interviewing IPV suspects, examples will mostly reflect working with those accused of partner violent behaviours.

### Rapport

Prior to the active information gathering needed to identify coercive controlling behaviours, the interviewer should establish rapport with the interviewee. Research has shown that confrontational or accusatory approaches, such as being judgmental, argumentative, or sarcastic, limit the ability to gather information and leads to a greater resolve by a suspect not to talk (Alison & Alison, 2020; Surmon-Böhr et al., 2020). Establishing and maintaining rapport is key to eliciting comprehensive accounts from both cooperative and resistant interviewees (Abbe & Brandon, 2014; St-Yves, 2006; Vallano & Compo, 2011). A rapport-based interviewing approach also helps to create a collaborative environment between the interviewer and the interviewee. Such an environment can help mitigate the asymmetry that is typically present in an interview dynamic (i.e., the power imbalance where the interviewer is in control and thus presents as an authority figure) and reduce the likelihood that the suspect will engage in behaviours that could prevent the interview from being conducted effectively, such as refusing to cooperate or becoming aggressive (Geiselman, 2012; Watson et al., 2022). Rapport-building techniques are wide-ranging and can include asking low-stakes neutral questions, expressing concern for the interviewee's well-being, inviting them to ask questions, and ensuring that any special needs of the suspect are attended to (e.g., such as using the washroom or grabbing a bottle of water).

For the most part, establishing rapport with the interviewee is recommended. Of particular note, a recent meta-analysis showed that there is a significant relationship between narcissism and IPV perpetration, and interestingly, vulnerable narcissism was associated with psychological IPV perpetration (Oliver et al., 2023). Unlike what is more commonly known as grandiose narcissism (i.e., high self-esteem), those with vulnerable narcissism have discrepant self-esteem between what they show and what they feel, and consequently, their self-esteem is fragile, they are hypersensitive to rejection and respond with anger and shame, and they tend to be highly self-conscious. Since there is a greater likelihood that coercively controlling individuals may exhibit vulnerable narcissism, purposely building rapport can be beneficial given their lower internal self-esteem and increase receptiveness when a more compassionate approach is used by the interviewer.

### Uninterrupted Narrative

Not surprising, another core element is to allow the interviewee to provide an uninterrupted account of the event or response to an open-ended question. It has widely been

shown that interrupting suspects in an interview are likely to inhibit information gained from the interview, increase resistance, and are less likely to lead to confessions (e.g., Kelly et al., 2024). Although early studies examining interviews by police detectives showed that a mere 7.5-second elapsed before they interrupted an eyewitness responding to an open-ended question (Fisher et al., 1987), recent studies show that interruptions are less common in witness interviews (Snook & Keating, 2011) and suspect interviews (Leahy-Harland & Bull, 2017). However, despite fewer interruptions, some research has shown police may spend more time talking in an interview than the interviewee. Researchers found that the 80–20 talking rule was violated in 89% of the interviews (Snook & Keating, 2011). It has been recommended that effective interviews follow an “80–20” talking rule where the interviewer should only talk for 20% of the interview; hence, the proportion of listening should be longer than talking by police officers. A significant benefit of this approach is that the interviewee feels a sense of freedom in the interview and is thus less likely to engage in resistant behaviour, and furthermore, there is a greater likelihood that the interviewee will offer conflicting (or possibly incriminating) information (Geiselman, 2012).

With partner violent suspects, there is a tendency to deny, minimize, blame their partners, and appear socially desirable (Scott & Straus, 2007; Smyth et al., 2024), often with the goal to hold back details that might incriminate themselves (Watson et al., 2022). In these instances, the interviewer should make brief notes of any questions or topics that they wish to probe and develop later in the interview. By using extenders, such as “tell me more about that,” the interviewee is encouraged to provide more information and elaborate on specific topics or points (Geiselman, 2012).

### Collaborative Communication Skills

Another core element is to engage in communication that is collaborative. Revisiting MI, a number of interpersonal communication skills are proposed to ensure a collaborative environment, which supports the interviewee's freedom to speak, elaborate, or be silent. One of these core skills is OARS, which stands for open questions, affirming, reflections, and summaries (Miller & Rollnick, 2023).

**Open questions** are questions that cannot be responded to with short, abbreviated answers. Using open questions allows the interviewer to get a better understanding of the interviewee's thoughts, feelings, and interpretations, while also facilitating a collaborative environment by allowing the interviewee to respond in their own words and guide the discussion. Table I provides several examples of open questions that can be used in the context of questioning the interviewee about the presence of coercively controlling behaviours by domain.

**Affirming** involves focusing on the interviewee's strengths, abilities, and positive efforts, rather than any deficits or failures they may present with. It also involves seeing the interviewee as a person of worth who is capable of growth and change, especially given the likelihood that a suspect may not wish to cooperate so easily when being questioned about abusing their partner. Conversely, many IPV victims may be fearful of participating in a police interview that may lead to further escalation of violence by their abusive partner;

**TABLE 1** Examples of open questions to start the collaborative conversation about each domain of coercive control

Domain	Examples of Open Questions
Resources	<ul style="list-style-type: none"> <li>- What does the spending look like in your household?</li> <li>- How do you think your (ex-) partner views their independence?</li> <li>- How do you and your (ex-) partner budget your expenses?</li> <li>- How do you and your (ex-) spouse handle unexpected expenses?</li> <li>- How would you describe your role in regulating finances at home? How would you describe your (ex-) partner's role regulating money at home?</li> </ul>
Well-being	<ul style="list-style-type: none"> <li>- How would you describe the mental health of you and your (ex-) partner?</li> <li>- How do you and your (ex-) partner divide up household tasks or chores?</li> <li>- Can you describe the ways that you and your (ex-) partner take care of your physical health?</li> <li>- Can you describe what it was like when you found out that your (ex-) partner was pregnant?</li> <li>- Can you describe what your (ex-) spouse's typical day looks like?</li> </ul>
Social network	<ul style="list-style-type: none"> <li>- What does independence look like in your relationship?</li> <li>- How does communicating about your plans and schedules with work, seeing people, or other appointments look like in your relationship?</li> <li>- What do the social interactions with others outside of your relationship look like?</li> <li>- How would your (ex-) partner's friends/family describe your relationship?</li> <li>- What is your relationship with your (ex-) partner's friends/family like?</li> <li>- With regard to friends/family, how do you see their role in your lives?</li> <li>- With regard to friends/family, how do you think they see their role in your lives?</li> </ul>
Autonomy	<ul style="list-style-type: none"> <li>- Could you describe the ways in which you positively encourage them and ways that you have negatively discouraged them?</li> <li>- How do you and your (ex-) partner settle disagreements?</li> <li>- Can you describe a time when you may have unintentionally said something hurtful to your (ex-) spouse?</li> <li>- How do you normally cope with stress at home?</li> <li>- How did it make you feel when your (ex-) spouse asked for a divorce?</li> </ul>

hence, reinforcing the victim's positive attributes may help maintain rapport and continuation of the interview.

**Reflections** are statements made by the interviewer that show that they understand the meaning and experience of the interviewee. Of course, this must be balanced with not endorsing their behaviour. Reflecting the interviewee's circumstance and experience provides the interviewee the opportunity to hear their experiences in different words, which can provoke deeper understanding and exploration, as well as demonstrate an expression of empathy toward the interviewee.

**Summaries** pull together the key points of the interview and can be used to end a section of an interview or the interview, transition to another task, promote understanding, as well as show the interviewee that the interviewer has been listening carefully. Perpetrators of violence and coercive control against a partner are more likely to present themselves in a positive light (Watson et al., 2022). Therefore, hearing the interviewer harnessing their words, listening to them with curiosity and not judgment, and trying to get them to open up about their experiences may make them feel like they have been heard.

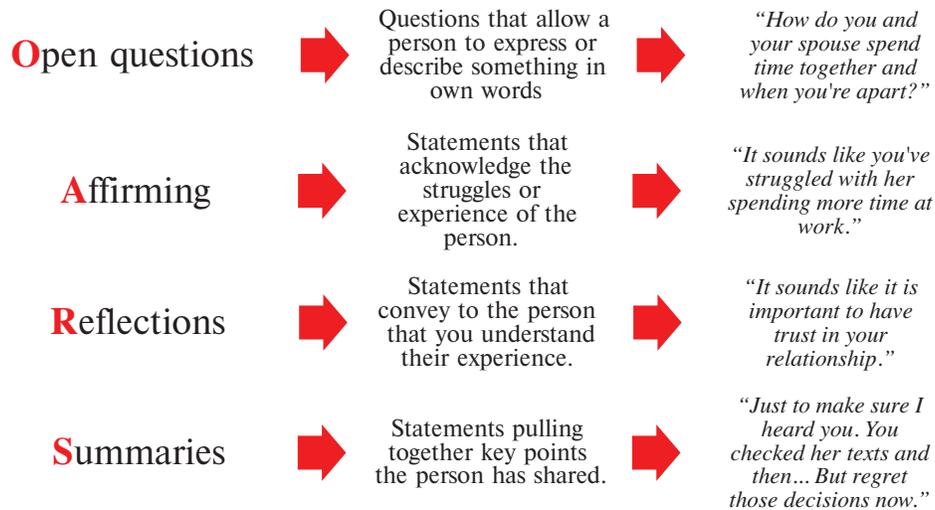
OARS can be used strategically to prompt an individual to give longer responses and hence more information. Figure 2 provides an example of how it can be applied in the context of identifying coercively controlling behaviours.

### Follow-Up Questions

A common part of investigative interviews is to ask follow-up questions to a suspect, witness, or victim about their statements or account of the alleged event. When discrepancies are noted, non-confrontational challenges to the interviewee about their account of the events are needed to clarify details.

Once rapport is established and OARS is employed early in the interview, the interviewer can begin to ask follow-up questions based on the narrative that the interviewee described. Focusing on one event or topic at a time, the interviewer should start with broad, open questions, followed by more pointed close questions when necessary (Geiselman, 2012). It is important to note that an interviewee may be inclined to jump to different topics in an effort to gain control of the interview or avoid topics that do not paint them favourably (Watson et al., 2022). In these cases, it is important for the interviewer not to cut the interviewee off, but rather, refocus the interview in a non-confrontational way. A way to carry this out is to start with the least incriminating evidence. This prevents the interviewee from becoming overwhelmed and allows them to elaborate on each inconsistency separately rather than providing a comprehensive explanation.

Recall that the SUE technique (Granhag & Hartwig, 2015) can be used to address information that may cause guilty suspects to change their earlier statement(s) and/or attempt to give an innocent explanation for their inconsistencies. However, this is not consistent with adhering to the Canadian Charter of Rights and Freedoms (Canadian Charter of Rights and Freedoms, 1982, s 6(2)(b)). Ethically, a more sound approach would be to take on the stance of being curious, rather than aim for a "gotcha" moment (i.e., tricking the interviewee by catching them in the act of being wrong), which would be more effective in addressing such discrepancies. For example, in a situation where a suspect reports never keeping track of their partner's whereabouts during their relationship, yet the interviewer knows the victim found an AirTag (i.e., Bluetooth-enabled tracking device that is the size of a quarter) in their gym bag and there is a receipt showing AirTags were



**FIGURE 2** Foundational communication skills (“OARS”) as applied to coercive control of the victim’s social networks.

purchased by the suspect, it would be easy to immediately confront the suspect. However, this would be an ineffective and counterproductive interview strategy that would likely lead to resistance or possibly shutting down in responding any further during the interview. Because it is important to raise this inconsistency, the interviewer can show curiosity about the discrepancy and using an open-ended question reduces any judgmental tone that may interfere with the effectiveness of the interviewer (e.g., asking “I’ve read here that you had purchased AirTags in March and one of these AirTags was found in Jamie’s bag, can you tell me more about this?”). Although many coercive controlling behaviours are not easily corroborated with evidence, the investigator would need to be more aware of these discrepancies and use their skills in a non-confrontational way to effectively obtain a narrative from the suspect.

### Maintaining a Firm but Fair Handle of the Interview

A final core element to note is the importance of maintaining a firm handle of the interview. It is important to convey experience, confidence, and an atmosphere of authority. In contexts where an individual is suspected of engaging in coercive control with their intimate partner, one could surmise that they would also engage in this coercively controlling behaviour with an investigative officer or with their supervisor or therapist. Watson et al. (2022) examined 29 interview transcripts with suspects accused of controlling or coercive behaviour within intimate relationships to determine if their familiarity at deliberately influencing others through these behaviours extended to a police interview setting. Their results showed that suspects employed a wide range of influence behaviours, including those intended to establish dominance over the interviewer.

Another challenge is if the interviewer exhibits psychopathic features. Studies have shown that psychopathy is an important predictor of criminal behaviour in general and intimate partner violent perpetrators (Cunha et al., 2021), and that psychopathic individuals are more likely to engage in coercively controlling behaviours such as stalking

(Cunha et al., 2023), emotional abuse (Spencer et al., 2024), and sexual coercion (Hoffman & Verona, 2021). In light of evidence indicating that rapport building may be ineffective or counterproductive when trying to elicit information from a psychopathic suspect (Marques & St. Yves, 2022; Quayle, 2008), it should not be surprising that interviewees with these features may exhibit greater tendencies to control or manipulate the interviewer. To maintain a firm handle on the interview, it is critical to prepare ahead of time (i.e., review any victim/witness statements, draft open-ended questions); it is not only important but compulsory when working with someone with psychopathic features, as the interviewee may attempt to exploit perceived inexperience, inadequate credentials, or lack of confidence.

### Summary

Although not an exhaustive list of evidence-based interview approaches, MI, CIS, and the SUE technique provide a practical set of processes and techniques for interviewing individuals suspected of committing coercively controlling behaviours in intimate relationships. Both approaches highlight the importance of planning and preparing prior to the interview as well as rapport building and creating a non-adversarial environment. Employing evidence-based approaches when dealing with coercively controlling behaviours not only increases the volume and quality of information gathered (Geiselman, 2012), but also increases the likelihood of cooperation (Watson et al., 2022), which is an important consideration, as interviewing coercively controlling partners can have its own unique set of challenges to overcome.

It goes without saying that interviews must be conducted ethically and adhere to the Canadian Charter of Rights and Freedoms (Canadian Charter of Rights and Freedoms, 1982, s 6(2)(b)). As seen with these core elements outlined that it would be a challenge for investigative interviewers to build rapport with the interviewee, patiently listen without interruption, collaboratively communicate, use a non-confrontational approach to addressing discrepancies, and maintain

a firm but fair stance throughout the interview – while *also* engaging in manipulative, accusatory, or confrontational tactics. The latter tactics are not condoned nor do they align with the Canadian Charter. If the suspect, witness, or victim makes exculpatory or inculpatory statements, the interviewer must protect the rights of the individual and ensure warnings pertaining to their right to silence, and interview approaches should comply with the Charter by ensuring the protection of individuals from being indirectly compelled to incriminate themselves. What is suggested here is not intended to overshadow existing police practices but to ensure that in the context of IPV investigations, coercive control is not neglected and that incorporating open-ended questions to assess the presence of coercive controlling behaviours is infused in an investigation. Some more proactive ways to ensure coercive control is examined in IPV investigations is to adopt questions at the time of interviewing the victim, witness, and/or suspect, especially within the first 24 hours. For instance, many police services in Canada (Saxton et al., 2020) use the ODARA (Hilton, 2021) tool to assess partner violence risk, and additional questions to capture these coercive control domains (control of resources, manipulating well-being, control social network, control of autonomy) could be part of the protocol of information gathering.

## CONCLUSION

It is unmistakable that identifying and assessing the domains of coercively controlling behaviours is a necessary component of interviewing individuals who engage in abuse against their partners. It would be remiss to say that police investigators would find it easy to merely ask questions to assess these intangible behaviours, since it is unlikely to be so simple and easily disclosed. We can certainly borrow from knowledge and research on investigative interviewing and other evidence-based approaches. Foundational components of interviewing for coercive control should include rapport building, allowing for uninterrupted narratives, using broad open-ended questions, engaging in follow-up on things said by an interviewee, and maintaining a firm but fair handle over the interview. In contrast, taking the view that such individuals will only talk, disclose, or confess after being “broken” through confrontational methods is less helpful. Increased recognition of the negative impacts of coercively controlling behaviours is reflected not only in the research literature (Lohmann et al., 2024; Myhill, 2017; Myhill & Hohl, 2019), but also in the increased likelihood that criminal law will soon capture coercively controlling behaviours in Canada (Giesbrecht, 2024). Due to the nature of coercively controlling behaviours and the challenging task of consistently acquiring concrete corroboratory evidence, detection relies largely on voluntary disclosures from suspects, victims, or other witnesses. For this reason, using core techniques drawn from MI, CIS, and the SUE approaches can help better assess the presence of coercive control in the context of partner violent relationships.

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